



DefendX Software Mobility™ Task Service for VNX/Unity Installation Guide Version 7.2

This guide provides quick instructions for the installation of DefendX Software Mobility Task Service, from an administrator's perspective. Upon completion of the steps within this document, DefendX Software Mobility Task Service will be installed within your enterprise community.

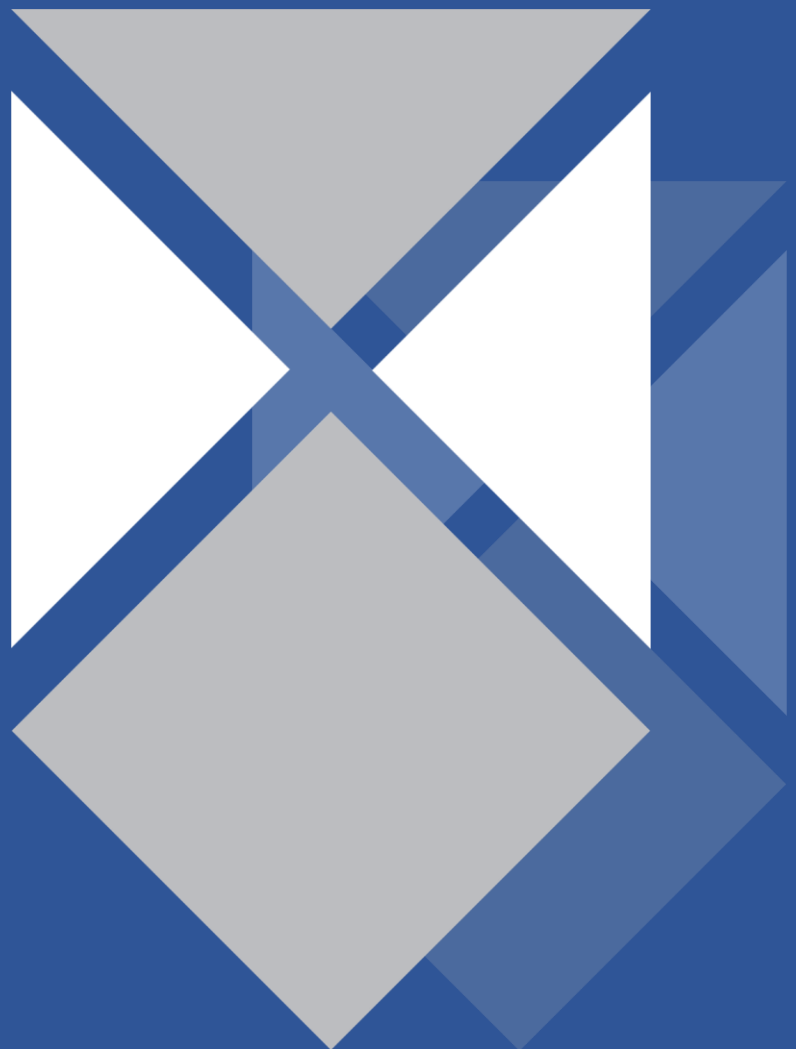


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Executive Summary

Thank you for your interest in DefendX Software Mobility. The latest addition to the DefendX Software product portfolio, DefendX Software Mobility enables employees to tier files; users can select from a predefined set of criteria such as file size, age of last access, or other criteria (Right-Click Data Movement™), and organizations can also establish policies that automatically tier files once users reach their storage limits (Event-Driven Data Movement™). Both methods enable companies to control storage and operating costs and to expedite backups by moving files from a primary storage environment to lower-cost tiered storage.

DefendX Software Mobility, in its simplest form, moves the contents of a file to a storage medium and leaves behind a stub to identify where its contents are located so the file can later be restored by DefendX Software Mobility. This gives customers the ability to reduce storage requirements by providing old files only when needed.

Requirements

This section highlights the main hardware and software requirements needed for a successful installation of DefendX Software Mobility Task Service for EMC® VNX.

Hardware Specification

Your hardware should be appropriate for the services running on the machine. If the system is used only for file and print services, DefendX Software recommends the following:

- 1 GHz CPU
- 1 GB RAM
- 150 MB free disk space

Software Specification

Each Windows server must be running:

- Microsoft Windows® Server 2008 (SPn and R2), 2012 or 2012 R2
- Microsoft Services for NFS is required for tiering files located on NFS exports.
- DefendX Software Mobility Proxy Service is required for Dart versions 7.1.74.5 and later if you plan to use the DefendX Software Mobility auto-recall feature. The proxy service and the auto-recall feature are not used or available for earlier versions of dart.

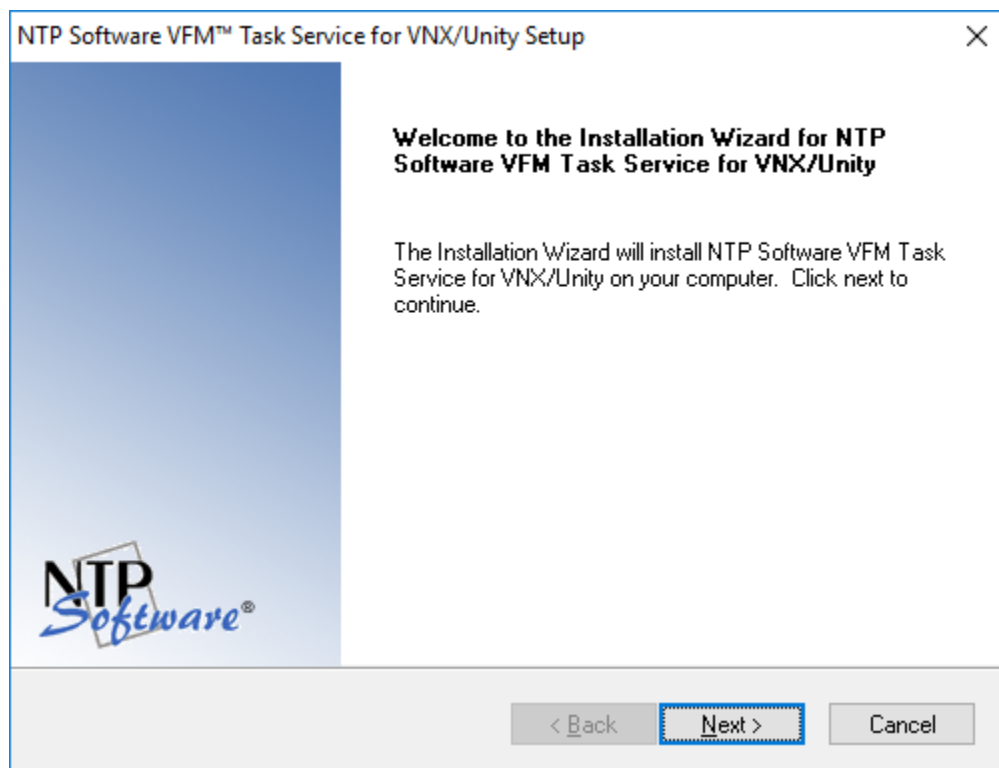
Installation

Prior to installing DefendX Software Mobility Task Service for EMC VNX, DefendX Software recommends verifying that the installation server meets the requirements listed in the *Requirements* section of this document.

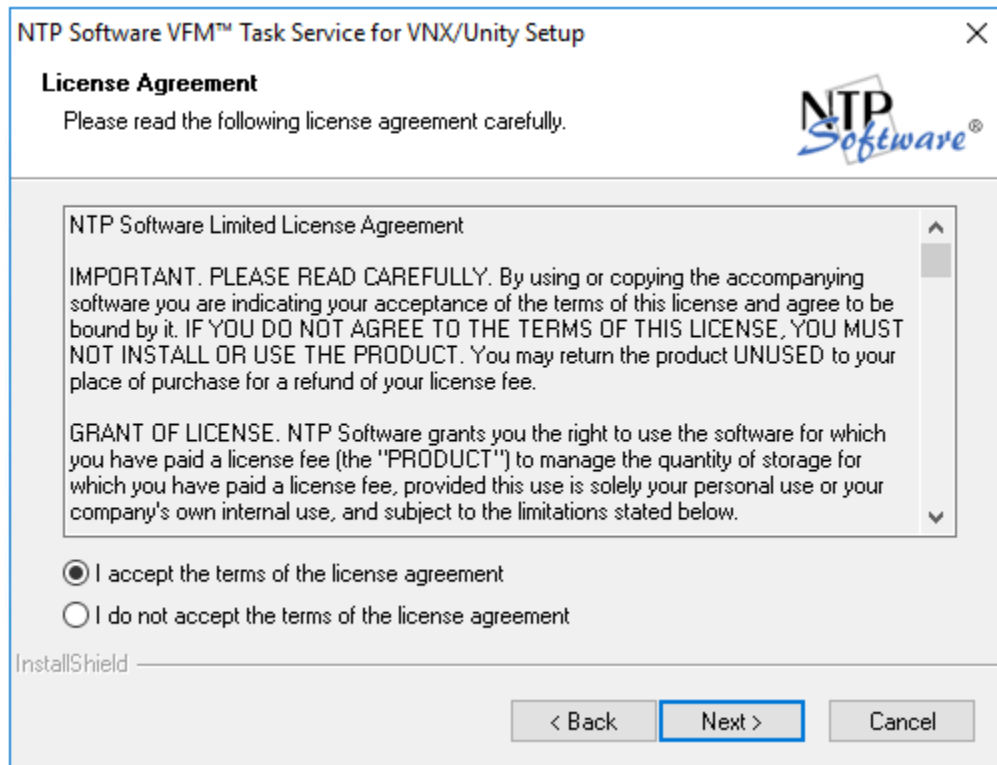
Installing DefendX Software Mobility Task Service

To install DefendX Software Mobility Task Service for EMC VNX, perform the following steps:

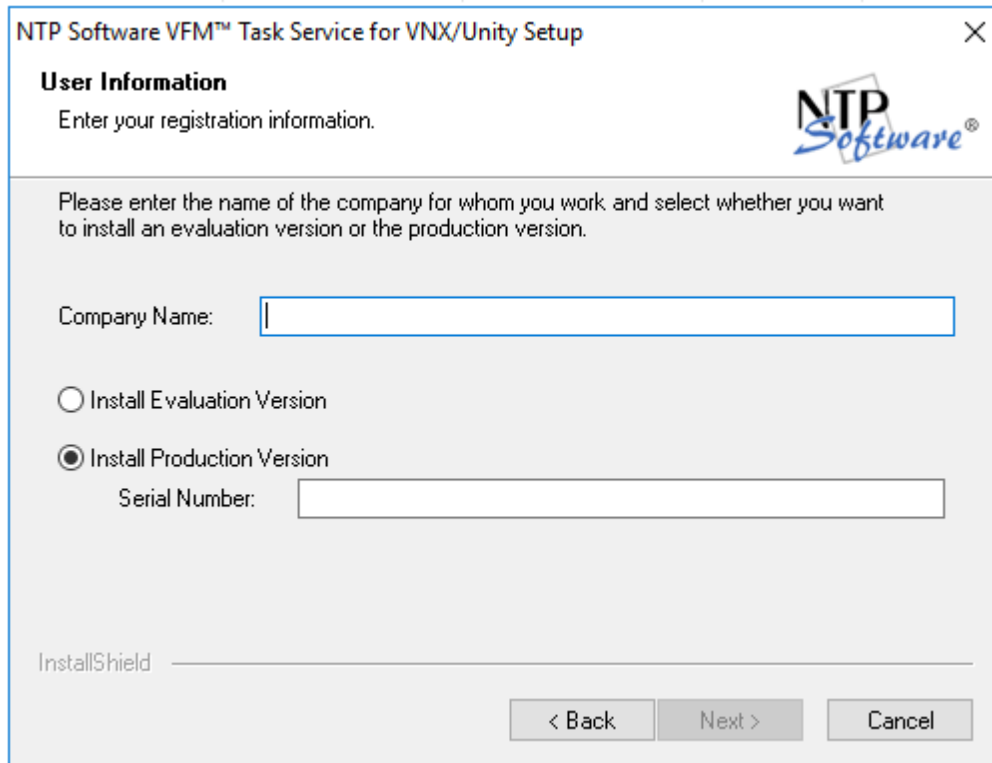
1. Log on to your Windows machine by using an account with administrator privileges.
2. Launch the **Setup.exe** file.
3. When the **Welcome** dialog box appears, click **Next**.



4. In the **License Agreement** dialog box, read the end-user license agreement. If you agree to the terms, select **I accept the terms of the license agreement** and then click **Next**. If you do not accept the terms, click **Cancel** to exit the installation.

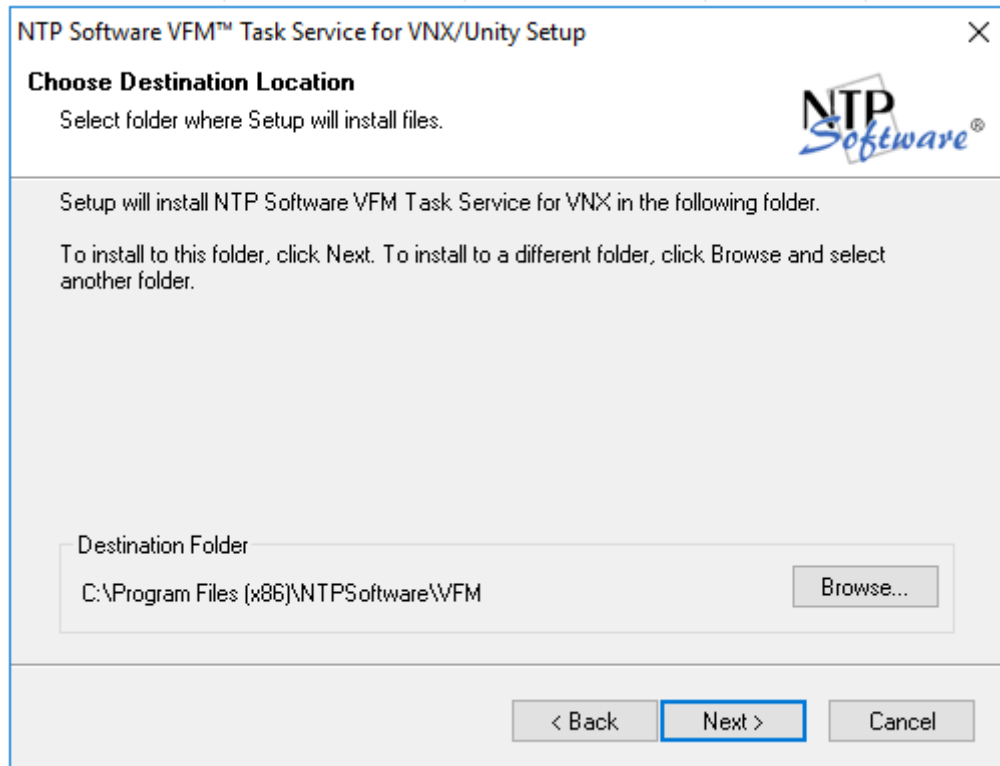


5. In the **User Information** dialog box, provide your company name and serial number, or select the **Install Evaluation Version** option if you are installing a trial version of the software, and then click **Next**.



The screenshot shows a dialog box titled "NTP Software VFM™ Task Service for VNX/Unity Setup" with a close button (X) in the top right corner. The dialog is divided into two main sections. The top section is titled "User Information" and contains the instruction "Enter your registration information." To the right of this text is the NTP Software logo. The bottom section contains the instruction "Please enter the name of the company for whom you work and select whether you want to install an evaluation version or the production version." Below this instruction, there is a text input field labeled "Company Name:". Underneath the "Company Name:" field are two radio button options: "Install Evaluation Version" (which is unselected) and "Install Production Version" (which is selected). Below the "Install Production Version" option is another text input field labeled "Serial Number:". At the bottom left of the dialog, the text "InstallShield" is visible. At the bottom right, there are three buttons: "< Back", "Next >", and "Cancel".

6. In the **Choose Destination Location** dialog box, specify the destination location for the software installation. Click **Next**.



7. In the **Agent Configuration** dialog box, enter your full-permission Windows account information and then click **Next**.

NTP Software VFM™ Task Service for VNX/Unity Setup

Agent Configuration
Security Context

Please provide a windows login account. The task service will be configured to run in this context. This account will need full permissions to the NAS CIFS shares and its directories as well as to the secondary storage device, (if applicable), and will also require a SQL Login. Refer to the Installation Guide for more details.

Login

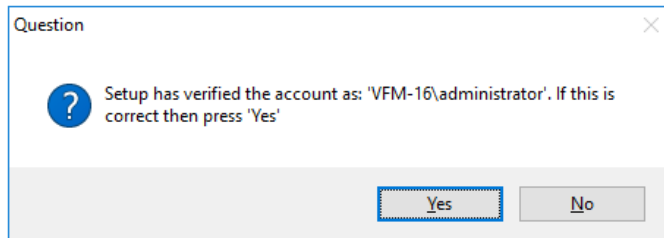
Password

Confirm

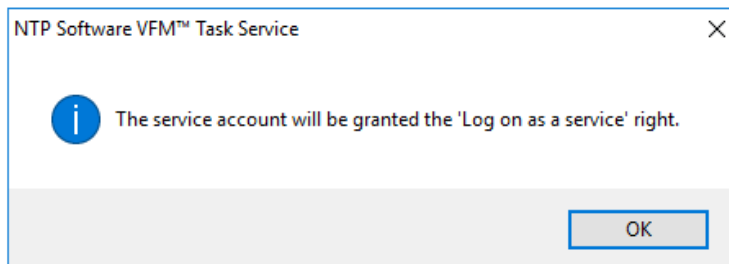
< Back Next > Cancel

NOTES:

- If the login account without the domain prefix is entered, the following dialog box will display to verify the domain of the account; click **Yes** if it is correct.



- The login account must have access to and full permissions to the following:
 1. It must be a member of the local host's Administrators group.
 2. It must have full permissions to its installation folder, from Step 5 above.
 3. It must have full permissions to the shares, folders and files on the NAS server that you would like to tier. The name of the NAS server is entered in Step 8 below.
 4. It must have full permissions to the secondary storage device and/or location. The secondary storage is defined in the DefendX Software Mobility Web Administration for each NAS server. The NAS server entered in Step 8 will appear in the Web Administration – Primary Servers page within 60 seconds after his task service installation is complete.
 5. Test access to the NAS server and secondary storage device by pinging them by name to ensure that the local DNS settings are properly configured on this server.
 6. If the DefendX Software Proxy Service will be used then follow all requirements within its installation guide.



8. The service account must be added as a login account to SQL Server under Security – Logins. The account must also be added to both databases under Security – Users and be assigned db_backupoperator, db_datareader and db_datawriter role membership. In addition, this user must

be granted "Execute" permissions to the "spNextFileId" stored procedure in the DefendXSoftwarePrecisionTieringStores database.

9. In the **Mobility Web Administration Site** dialog box, enter the http address of the DefendX Software Mobility admin web site based on the server name used while installing the DefendX Software Mobility administration web site. Click **Next**.

NTP Software VFM™ Task Service for VNX/Unity Setup

NTP Software VFM Administration Web Site

Please enter the VFM Administration Web Site address and click next.

Enter the http address of the administration web site:

http://<webserver>/VFMAAdmin/ODDMSservice.aspx

< Back Next > Cancel

10. In the **DefendX Software Mobility EMC VNX or Unity Host Name** dialog box, enter the fully qualified name of EMC VNX or Unity host. Enter whether the host is a 'VNX' or 'Unity' in the second text box. Click **Next**.

NTP Software VFM™ Task Service for VNX/Unity Setup

EMC VNX or Unity Host Settings

Please enter the name of the EMC VNX or Unity host for which you want to tier files from. When this installation is complete, you can use the NTP Software VFM Web Administration Site to add additional EMC hosts to this task server.

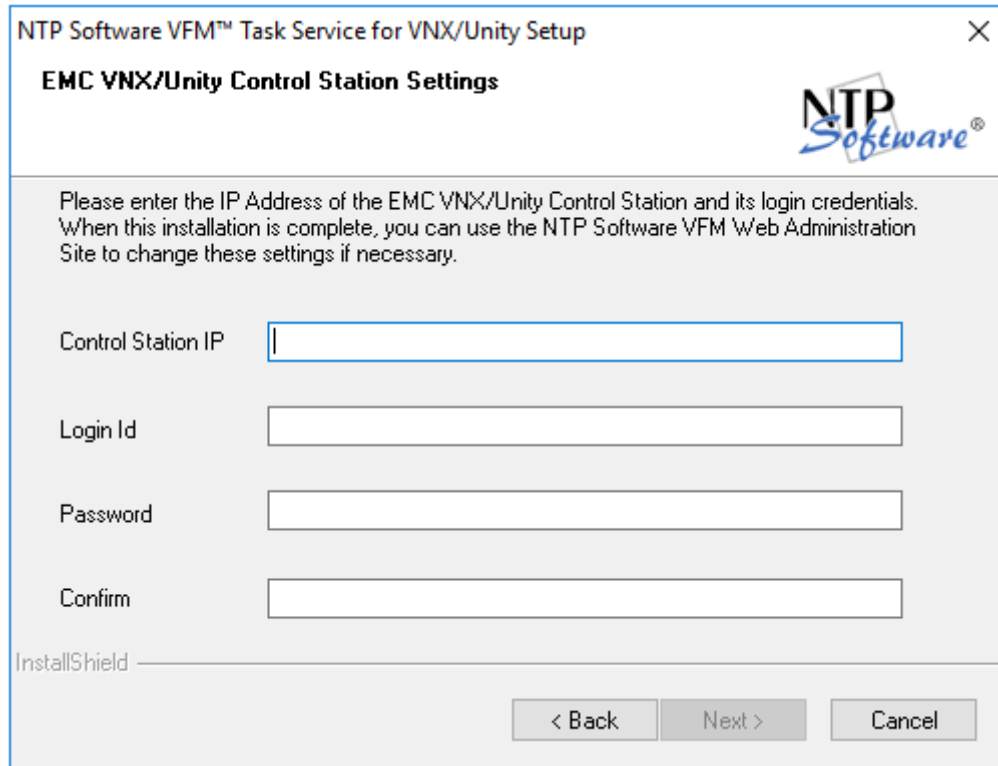
Enter the fully qualified name or the netbios name of the EMC VNX or Unity host:

Enter 'VNX' or 'Unity' for the host type:

< Back Next > Cancel

NOTE: To add additional VNX hosts to be controlled by this Task Service use the DefendX Software Mobility Administrator web site – Primary Servers page to assign additional VNX hosts to this task service.

11. In the **EMC VNX Control Station Settings** dialog box, enter the control station IP and its login credentials.



NTP Software VFM™ Task Service for VNX/Unity Setup

EMC VNX/Unity Control Station Settings

Please enter the IP Address of the EMC VNX/Unity Control Station and its login credentials. When this installation is complete, you can use the NTP Software VFM Web Administration Site to change these settings if necessary.

Control Station IP

Login Id

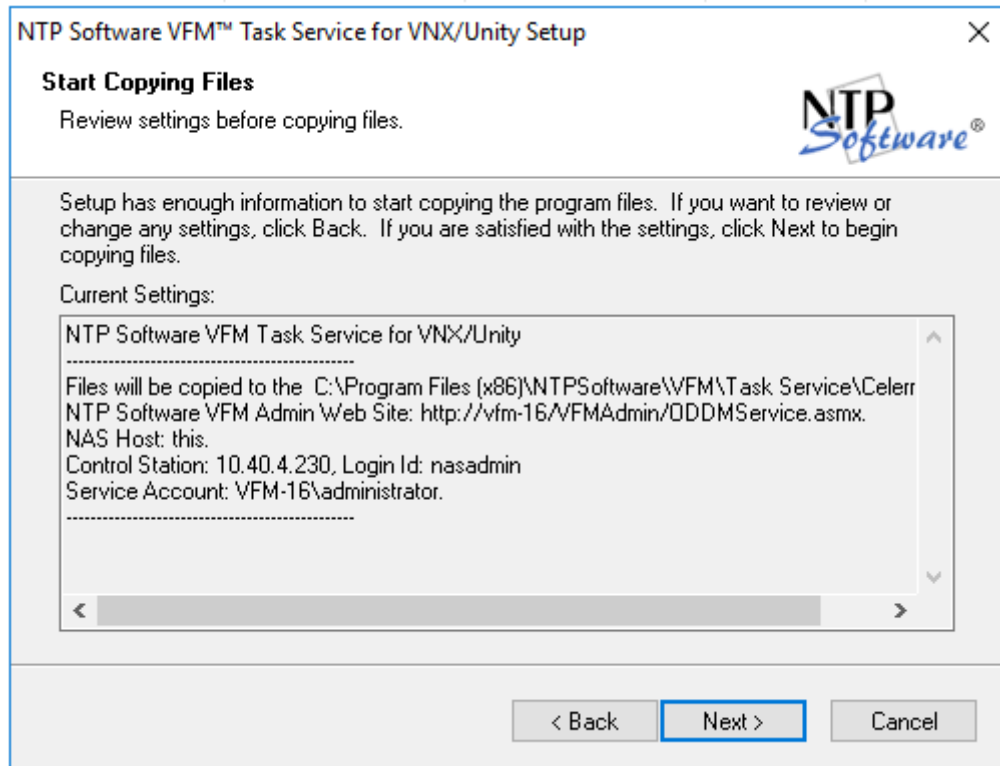
Password

Confirm

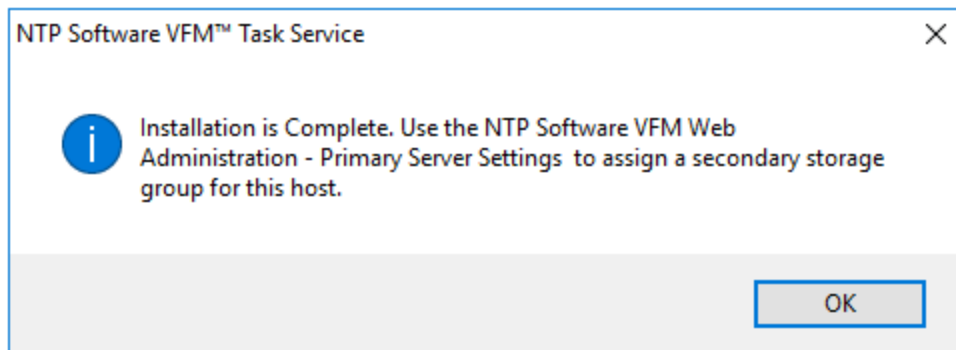
InstallShield

< Back Next > Cancel

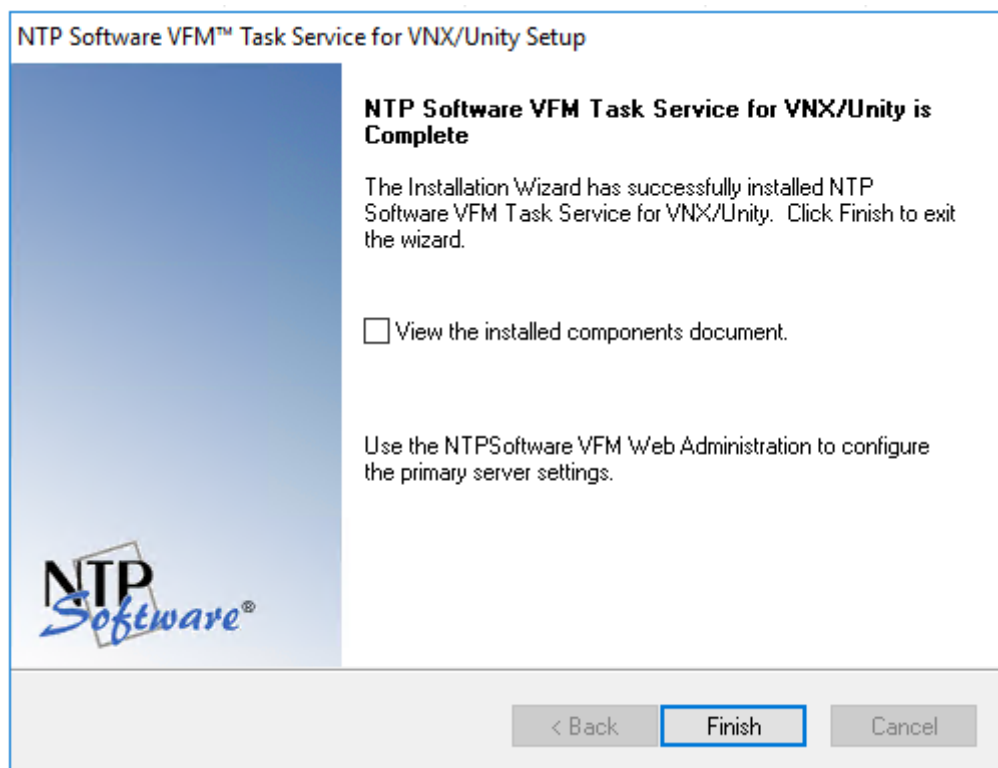
12. In the **Start Copying Files** dialog box, review your settings. Click **Back** to make any changes; otherwise, click **Next** to begin copying the files.



13. In the **Mobility™ Task Service** dialog, click **OK**.



14. When files are copied, a final screen informs you that the installation is complete. Click **Finish** to complete the process.



About DefendX Software

DefendX Software helps organizations secure their critical business files and maximize the value of their enterprise file storage resources. From comprehensive intelligence, modeling, costing and chargeback to seamless file movement, protection and archiving, DefendX provides industry-leading capabilities to eliminate waste and align the value of files with the storage resources they consume. With DefendX, important file locations and the users who access them can be monitored to provide governance, protect against theft and enforce compliance policies. For more than 20 years, DefendX Software has been helping public and private sector customers around the world save money and eliminate risk every day.

DefendX Software Professional Services

DefendX Software's Professional Services offers consulting, training, and design services to help customers with their storage management challenges. We have helped hundreds of customers to implement cost-effective solutions for managing their storage environments. Our services range from a simple assessment to in-depth financial analyses.

For further assistance in creating the most cost-effective Storage Management Infrastructure, please contact your DefendX Software Representative at 800-390-6937.

Legal & Contact Information

The information contained in this document is believed to be accurate as of the date of publication. Because DefendX Software must constantly respond to changing market conditions, what is here should not be interpreted as a commitment on the part of DefendX Software, and DefendX Software cannot guarantee the accuracy of any information presented after the date of publication.

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